# GOVERNMENT OF INDIA
# CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
# LOK SABHA

UNSTARRED QUESTION NO:2068
ANSWERED ON:15.03.2002
CONSUMER COURTS
MANSINH PATEL;RAM TAHAL CHOUDHARY;RAMESH CHENNITHALA

**Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:**

(a) the number of consumer courts in the country, State-wise;

(b) the number of cases registered in these courts during last year and the number of cases disposed-off alongwith the number of such cases which were decided against the consumers out of them, during the last two years, State-wise;

(c) whether the Government propose to start new consumer forums in various States in the near futures; and

(d) if so, the details thereof, State-wise?

## Answer

THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION (SHRI V. SREENIVASA PRASAD)

(a) : The number of Consumer Disputes Redressal Agencies (Consumer Forums)set up under the Consumer Protection Act, 1986 in the States and UTs is given in Annexure-I.

(b) : The State-wise position regarding number of cases filed in and disposed of by the Consumer Forums, as furnished by the National Commission, is given in Annexure-II. Information regarding the number of cases decided by the Consumer Forums against the consumers is not maintained.

(c) & (d): According to the provisions of the Consumer Protection Act, 1986, it is the responsibility of every State/UT to set up at least one District Forum in each district and a State Commission.

ANNEXURE-I

STATEMENT REFERRED TO IN PART (A) OF REPLY TO LOK SABHA UNSTARRED QUESTION NO. 2068 FOR 15.3.2002

The statement showing the number of the State Commissions and District Forums set up under the Consumer Protection Act, 1986

| State /UT | State Commissions set up | District Forums set up |
|---|---|---|
| Andhra Pradesh | 1 | 25 |
| Arunachal Pradesh | 1 | 13 |
| Assam | 1 | 23 |
| Bihar | 1 | 37 |
| Chhattisgarh | 0 | 16 |
| Goa | 1 | 2 |
| Gujarat | 1 | 19 |
| Haryana | 1 | 19 |
| Himachal Pradesh | 1 | 12 |
| Jammu & Kashmir | 1 | 2 |
| Jharkhand | 1 | 18 |
| Karnataka | 1 | 23 |
| Kerala | 1 | 14 |
| Madhya Pradesh | 1 | 45 |
| Maharashtra | 1 | 34 |
| Manipur | 1 | 8 |
| Meghalaya | 1 | 7 |
| Mizoram | 1 | 3 |
| Nagaland | 1 | 8 |
| Orissa | 1 | 31 |
| Punjab | 1 | 17 |
| Rajasthan | 1 | 33 |
| Sikkim | 1 | 4 |
| Tamil Nadu | 1 | 30 |
| Tripura | 1 | 3 |

| | | |
|---|---|---|
| Uttar Pradesh | 1 | 74 |
| Uttaranchal | 0 | 13 |
| West Bengal | 1 | 19 |
| A & N Island | 1 | 2 |
| Chandigarh Admn. | 1 | 2 |
| D & N Haveli | 1 | 1 |
| Daman & Diu | 1 | 2 |
| Delhi | 1 | 9 |
| Lakshadweep | 1 | 1 |
| Pondicherry | 1 | 1 |

ANNEXURE-II

STATEMENT REFERRED TO IN PART (B) OF REPLY TO LOK SABHA UNSTARRED QUESTION NO. 2068 FOR 15.3.2002

Statement of cases filed and disposed of by the State Commissions and District Forums

| State /UT | Cases filed in since inception with the State Commission | Cases disposed of since inception by the State Commission | Cases filed in since inception with the District Forums | Cases disposed of since inception by the District Forums |
|---|---|---|---|---|
| Andhra Pradesh | 11903 | 9545 | 128197 | 113426 |
| A & N Island | 34 | 27 | 248 | 237 |
| Arunachal Pradesh | 20 | 15 | 207 | 179 |
| Assam | 1398 | 685 | 6567 | 5702 |
| Bihar | 7726 | 3004 | 48145 | 36408 |
| Chandigarh | 2946 | 2628 | 20663 | 17178 |
| Chhattisgarh | 0 | 0 | 13818 | 11944 |
| D & N Haveli | 0 | 0 | 33 | 23 |
| Daman & Diu | 5 | 0 | 62 | 37 |
| Delhi | 17932 | 12984 | 114208 | 100271 |
| Goa | 1293 | 1094 | 4047 | 3311 |
| Gujarat | 10450 | 6566 | 70002 | 52608 |
| Haryana | 15873 | 11903 | 98679 | 75860 |
| Himachal Pradesh | 6067 | 4324 | 29320 | 24123 |
| Jammu & Kashmir | 3991 | 3444 | 10436 | 8247 |
| Jharkhand | 47 | 0 | 15028 | 11179 |
| Karnataka | 10845 | 8511 | 65057 | 58520 |
| Kerala | 15649 | 13655 | 120074 | 114029 |
| Lakshadweep | 9 | 9 | 39 | 37 |
| Madhya Pradesh | 13190 | 10200 | 79458 | 71437 |
| Maharashtra | 22345 | 12172 | 108722 | 88426 |
| Manipur | 62 | 41 | 803 | 774 |
| Meghalaya | 107 | 66 | 275 | 234 |
| Mizoram | 69 | 24 | 1099 | 911 |
| Nagaland | 40 | 15 | 60 | 21 |
| Orissa | 47091 | 41561 | 47091 | 41561 |
| Pondicherry | 604 | 565 | 1868 | 1826 |
| Punjab | 9674 | 7104 | 55211 | 49330 |
| Rajasthan | 23117 | 10881 | 160610 | 144915 |
| Sikkim | 20 | 18 | 127 | 119 |
| Tamil Nadu | 13366 | 9948 | 62426 | 56020 |
| Tripura | 545 | 216 | 1124 | 949 |
| Uttar Pradesh | 32800 | 7898 | 267565 | 200227 |
| Uttaranchal | 0 | 0 | | |
| West Bengal | 7487 | 5185 | 42806 | 39117 |